

# Group Enrollment Application/Change Form

Please read the instructions on the inside thoroughly before completing this enrollment application/change form.

#### **ENROLLMENT APPLICATION/CHANGE FORM INSTRUCTIONS**

PLEASE READ THOROUGHLY BEFORE COMPLETING ENROLLMENT APPLICATION/CHANGE FORM. USE A BLACK OR BLUE BALLPOINT PEN ONLY. PRINT NEATLY. DO NOT ABBREVIATE.

#### SECTION 1 ENROLLMENT EVENTS

Check all the boxes that apply to indicate if you are a new enrollee or if you are requesting a change to your coverage. Indicate the event and date, if applicable. Complete the additional sections that correspond to your selection.

**New Enrollee:** Complete all sections where applicable.

**Add Dependent:** Complete all sections where applicable.

- If you are applying for coverage for a disabled dependent over the age limit of your employer's plan, please provide the additional information requested in Section 5. Additional documentation may be required as addressed in that section.
- If your employer offers coverage for children and your children are eligible, your children are eligible for health and/or dental coverage up to the dependent limiting age and may not be denied coverage due to marital, student or employment status before age 26 (check with your employer for additional details regarding eligibility requirements). In addition, eligible military personnel may not be denied coverage before age 30 under Illinois law. If you are adding an eligible military personnel dependent who is over the age limit of the employer's plan, completion of a Defense Department Form (DD 214) is required in addition to this application.

**Open Enrollment:** The period of time offered on a regular basis during which you can elect to enroll in a specific group health insurance plan or make changes to your current membership.

**Special Enrollment Event:** If you qualify, special enrollment is any change to your current membership such as marriage\*, divorce\*\*, adoption, suit for adoption or placement for adoption, leave/layoff, moving out of the service area, etc. This change may occur outside of open enrollment.

**Effective Date of Benefits:** Field is mandatory and should reflect your requested date.

Completion of Other Eligibility Requirements: Check this box only if your employer has eligibility requirements that you have met/completed prior to enrollment, such as measurement period or orientation period.

Cancel Enrollee/Cancel Dependent/Cancel Coverage: Complete Sections 1, 2, 4 (skip Section 4 if declining coverage), 8 and 9. In Section 4 include name, social security number and date of birth of individual(s) canceling.

#### SECTION 2 YOUR INFORMATION

Complete this section with details about yourself even if you are declining coverage.

#### SECTION 3 YOUR COVERAGE

Complete all portions related to the coverages for which you are applying. Please list the seven character plan ID for your selected benefit design (example: S533PPO) in the plan # field. If you are unsure of your group size or do not know your plan ID, please ask for guidance from your employer.

If you are enrolling for life or disability insurance enter the information requested. When listing the beneficiary, provide both the first and last name and the relationship to you. List all beneficiaries that apply.

#### SECTION 4 COVERAGE OPTIONS

Complete all areas that apply to you and each dependent. For HMO Plans Only:

- Those applying for HMO coverage are required to select a primary care physician/practitioner (PCP) for each covered individual. List the name of the physician/practitioner and the provider number from the provider directory or Provider Finder® at bcbsil.com. Be sure to check the appropriate box for a new patient.
- If you selected HMO coverage, you must select a medical group/individual practice associations (IPAs) and a primary care physician (PCP) for each person to be covered

You must also select a PCP within the selected medical group/IPA for each person to be covered. You may choose a different medical group/IPA for each person. Care received from a woman's principal health care provider (WPHCP) may be eligible for coverage without referrals from your PCP. However, your PCP and your WPHCP must be affiliated with or employed by your medical group/IPA in order for each person to be eligible for coverage. Until we receive your selected medical group/IPA, you may not be eligible and your claims may be denied. Be sure to enter the medical group/IPA number, name, PCP number and name.

• If you are adding an eligible military personnel dependent who is over the age limit of your employer's plan, completion of a Defense Department Form 214 (DD 214) is required in addition to this application.

Change Primary Care Physician/Practitioner: Complete Section 1 and check the "Other Change(s)" box; then, complete Sections 2, 3, 4 and 9. In Section 4, please include enrollee's or dependent's name, social security number, date of birth, name and number of the new PCP and the name and number of the new IPA. Change Address/Name: Complete Section 1 and check the "Other Change(s)" box; then, complete Sections 2 and 9.

#### SECTION 5 DISABLED DEPENDENT

A disabled dependent must be medically certified as disabled and dependent upon you or your spouse\*\*\*/domestic partner in order to be considered for coverage if dependent coverage is part of your employer's plan. The disabled dependent is required to be covered prior to age 26 to be eligible for coverage over the dependent child age limit of your employer's plan. A Disabled Dependent Authorization and Disabled Dependent Physician Certification document must be completed and submitted with this enrollment application, if applicable.

## SECTION 6 OTHER COVERAGE

Complete this section if you or any dependent have other group or individual health and/or dental coverage (if applicable) that will not be canceled when the coverage under this application becomes effective.

## SECTION 7 MEDICARE COVERAGE

Complete this section if you or any of your dependents are covered by Medicare. Enter the start and end dates for the coverage that applies. Your Medicare HIC number must be listed (it can be found on your Medicare ID card). Check the reason for your Medicare coverage.

## SECTION 8 DECLINATION OF COVERAGE

Complete this section if you are declining health coverage for yourself and your dependents. Anyone declining coverage for any reason should complete Section 8, not just those declining because of other coverage.

**IMPORTANT NOTICE:** If you are declining enrollment for yourself or your dependents (including your spouse) because of other health care coverage, you may, in the future, be able to enroll yourself or your dependents in the plan if you request enrollment within 31 days after your other coverage ends. In addition, if you have a new dependent as a result of a marriage, party to a civil union, birth, adoption, becoming a party in a suit for adoption, or placement of a foster child in your home, you may be able to enroll yourself and your dependents if you request enrollment within 31 days after the marriage, birth, adoption, suit for adoption or placement for adoption, or placement of an eligible foster child in your home.

### SECTION 9 COVERAGE CONDITIONS

SIGN YOUR NAME AND DATE THE ENROLLMENT APPLICATION IF YOU AGREE TO THE CONDITIONS SET FORTH IN THIS SECTION. YOUR ENROLLMENT APPLICATION SHOULD BE SUBMITTED TO YOUR EMPLOYER'S

ENROLLMENT DEPARTMENT, WHICH WILL THEN SUBMIT YOUR FORM TO BCBSIL

AS USED ON THE APPLICATION (UNLESS INDICATED OTHERWISE): THESE TERMS MAY BE USED IN A DIFFERENT WAY IN OTHER DOCUMENTS.

- \* THE TERM "MARRIAGE" INCLUDES LEGAL MARRIAGE AND THE ESTABLISHMENT OF A CIVIL UNION OR DOMESTIC PARTNERSHIP (COVERAGE SUBJECT TO YOUR EMPLOYER'S PLAN).
- \*\* THE TERM "DIVORCE" INCLUDES LEGAL DIVORCE AND THE COMPARABLE TERMINATION OF A CIVIL UNION OR DOMESTIC PARTNERSHIP (COVERAGE SUBJECT TO YOUR EMPLOYER'S PLAN).

\*\*\* THE TERM "SPOUSE" INCLUDES A LEGAL SPOUSE AND A PARTY TO A CIVIL UNION OR DOMESTIC PARTNERSHIP (COVERAGE SUBJECT TO YOUR EMPLOYER'S PLAN).

CHANGES IN STATE OR FEDERAL LAW OR REGULATIONS, OR INTERPRETATIONS THEREOF, MAY CHANGE THE TERMS AND CONDITIONS OF COVERAGE.

IF YOU ARE A CURRENT MEMBER AND HAVE QUESTIONS, YOU MAY CALL THE CUSTOMER SERVICE NUMBER ON THE BACK OF YOUR MEMBER ID CARD.

GROUP#	SECTION #	SOC	. SEC. #		ACCO	OUNT#		CAT	EGORY
SECTION 1 — ENROLLMENT EVENTS PLEASE CHECK ALL THAT APPLY – IF YOU ARE DECLINING COVERAGE, COMPLETE SECTIONS 2, 8 AND 9 ONLY									
NEW ENROLLEE ARE YOU APPLYING AS A RESULT EVENT: NEW HIRE	☐ OPEN ENROLLMENT ☐ OTHER CHANGES  MENT EVENT? ☐ NO ☐ YES, EVENT DATE: ☐ BIRTH FOR ADOPTION (PROVIDE LEGAL DOCUMENTS)			CANCEL ENROLLEE ☐ CANCEL DEPENDENT  CANCEL COVERAGE: ☐ HEALTH ☐ DENTAL  ☐ TERM LIFE ☐ DEPENDENT LIFE ☐ SHORT-TERM DISABILITY ☐ LONG-TERM DISABILITY  LIST NAMES OF THOSE CANCELING IN SECTION 4 BELOW  EVENT: ☐ DIVORCE** ☐ DEATH  ☐ TERMINATED EMPLOYMENT ☐ OTHER					
EFFECTIVE DATE OF BENEFITS:		COMPLETION OF	OF OTHER ELIGIBILITY REQUIREMENTS			INDICATE	EVENT DAT	ΓE:	
SECTION 2 — PLEASE TELL US	ABOUT YOURSELF				COMPLETE	EVEN IF D	ECLINING	COVERAGE	
LAST NAME		FIRST NAME		MI (OPT)	SUFFIX	BIRTH DATE (MN	1/DD/YYYY)	SOCIAL SECURITY	#
MAILING ADDRESS - STREET - APT #				CITY				STATE	ZIP CODE
EMAIL ADDRESS				☐ MALE	☐ FEMALE	HOME/CELL PHO	ONE #		
NAME OF EMPLOYER		JOB TITLE		BUSINESS PHO	NE #		EMPLOYMENT [	DATE (MM/DD/YYYY)	ON AVERAGE, HOW MANY HOURS A WEEK DO YOU WORK? (REQUIRED)
ELIGIBILITY STATUS: ACTIVE EMPLI				TED END DA		'ERAGE START	DATE	PR	OJECTED END DATE
SECTION 3 — SELECT YOUR CO	OVERAGE				PLEA	SE CHECK A	ALL THAT	APPLY	
		SMALL	GROUP PLAN	S (1-50 EI	MPLOYEES	)			
AFFORDABLE CARE ACT PLANS  ☐ PPO ☐ OTHER  ☐ BLUE CHOICE PREFERRED PPOSM ☐ BLUE ADVANTAGE ENTREPRENEUR PPOSM ☐ BLUE CHOICE SELECT PPOSM ☐ BLUE OPTIONSSM ☐ BLUE EDGE SELECT HSASM ☐ COMMUNITY PARTICIPATION ORGANIZATION ☐ BLUE PRECISION HMOSM ☐ BLUE EDGE HSASM ☐ CPO VALUE CHOICE ☐ BLUECARE DIRECTSM ☐ OTHER PLAN # (REQUIRED) ☐ PPO VALUE CHOICE ☐ PLAN # (REQUIRED)					NO VALUE CHOICE™				
MID-MARKET	AND LARGE GROUP S	STANDARD PLANS	(51+ EMPLO)	(EES)			PREVIOUS	BCBSIL OR	HMO MEMBERSHIP
MID-MARKET & LARGE GROUP ST PPO BLUE ADVANTAGE HMO <sup>SM</sup> BLUE ADVANTAGE HMO VALUE CHO	T <b>andard Plans 51+</b> ☐ Blue ☐ Blue	E CHOICE OPTIONS <sup>SM</sup> E CHOICE SELECT PPO <sup>SM</sup> E EDGE HSA <sup>SM</sup>	BLU	JE EDGE SELI AN # (REQUIF		GROUP #: SECTION #: IDENTIFICAT			
		LARGE GRO	UP CUSTOM P	LANS (15	1+ EMPLO	YEES)			
☐ TRADITIONAL ☐ PPO ☐ CPO ☐ CPO VALUE CHOICE ☐ HMO ILLINOIS® ☐ HMO ILLINOIS® W/HCA ☐ BLUE ADVANTAGE HMO <sup>SM</sup>		☐ BLUE ADVANTAGE ☐ BLUE CHOICE OPT ☐ BLUE CHOICE SELE ☐ BLUE EDGE HCA <sup>5M</sup> ☐ BLUE EDGE HCA D ☐ BLUE EDGE SELEC	IONS <sup>SM</sup> ECT PPO <sup>SM</sup> IRECT <sup>SM</sup> I HCA <sup>SM</sup>			☐ BLUE EDG ☐ BLUE EDG ☐ VISION ☐ HEARING ☐ MEDICAF	GE SELECT H	CA DIRECT <sup>SM</sup>	
D DUILECADE DENTAL DDOGW				ITAL	0.01		(E. 15) OV		LEMBI OVER (CDOUCE
☐ BLUECARE DENTAL PPO <sup>SM</sup> ☐ DENTAL GROUP # (IF DIFFERENT THAN MEDICAL GROUP POLICY #)	☐ BLUECARE DENTAL I		EMPLOYEE AND UNION OR DOM  ☐ MALE ☐ F	ESTIC PARTN		☐ INDIVIDU			EMPLOYEE/SPOUSE   FAMILY
PRIMARY LANGUAGE									
	GROUP TERM LIFE,			EMBERME	NT (AD&D	) AND DIS	ABILITY IN	NSURANCE	
☐ I AM NOT APPLYING FOR GROUP TE EMPLOYEE OCCUPATION/JOB TITLE: GROUP BASIC TERM LIFE AND AD&D	ERM LIFE, AD&D OR DISAB	ILITY INSURANCE COVER	AGE AMOUNT\$			WAGE RATE	\$	PER □ H	OUR   WEEK   MONTH   YEAR
GROUP DEPENDENTS' LIFE	☐ I DO NOT APPLY	☐ I DO APPLY							
GROUP SUPPLEMENTAL LIFE	☐ I DO NOT APPLY	☐ I DO APPLY	EMPLOYEE ELEC	TION: \$	S	POUSE ELECTI	ON: \$	CI	HILD ELECTION: \$
SHORT-TERM DISABILITY	☐ I DO NOT APPLY	☐ I DO APPLY			1 DISABILITY		□IDON		□ I DO APPLY
PRIMARY FIRST NAME BENEFICIARY	INITIAL LAST N	NAME		RELATIONSHIP		BIRTH DATE (MN	M/DD/YYYY)	SOCIAL SECURITY	#
CONTINGENT FIRST NAME BENEFICIARY	INITIAL LAST N	NAME		RELATIONSHIP		BIRTH DATE (MN	M/DD/YYYY)	SOCIAL SECURITY	#

LAST NAME		SUC. SEC. #				GROUP#				
SECTION 4 — COVERAGE OPTIO	NS (IF Y		NG AN ELIGIBLE MILITARY		DEPENDENT '	WHO IS OVER	R THE AGE I			
EMPLOYEE/ ENROLLEE'S		COMPLETION OF A DEFENSE DEPARTMENT FORM 214 (DD 214)				IPA NAME				
NAME	rt#					IPA#				
WPHCP NAME WPHCP #	NEW PATIENT? HMO OB/GYN NA					HMO OB/GYN #				
DEPENDENT'S NAME			DEPENDENT'S PCP NAME			PCP#				NEW PATIENT?
│	PARTNER   PARTY TO A C	IVIL UNION								☐ YES ☐ NO
IPA NAME		WPHCP NAME				HMO OB/GYN NAME (OPTIONAL)				
IPA # DEPENDENT'S	BIRTH DATE (M	WPHCP # M/DD/YYY) HOME ADDRESS (IF DIFFERENT) STREET/CITY/STATE/ZIP CODE			P CODE	HMO OB/GYN #				
SOCIAL SECURITY #										
DEPENDENT'S NAME		DEPENDENT'S PCP NAME				PCP#				NEW PATIENT?
	ELIGIBLE DEPENDENT							YES NO		
BIRTH DATE (MM/DD/YYYY)	HOME ADDRESS (IF DIFFERENT) S	TREET/CITY/STATE/ZII	P CODE	FOSTER CHILD, AI	NT A NATURAL CHI DOPTED CHILD OR YES NO		ADOPTED CHII	ELIGIBLE NATURAL ( LD OR CHILD IN SUI PONSIBLE FOR THIS	T FOR ADOPTI	ON, ARE YOU (OR YOUR
DEPENDENT'S	IPA NAME	ME HN			HMO OB/GYN NAME (OPTIONA					
SOCIAL SECURITY#	IPA#				HMO OB/GYN#					
DEPENDENT'S NAME			DEPENDENT'S PCP NAME			PCP #		NEW PATIENT?		
SON DAUGHTER OTHER E	ELIGIBLE DEPENDENT									☐ YES ☐ NO
BIRTH DATE (MM/DD/YYYY)	HOME ADDRESS (IF DIFFERENT) S	TREET/CITY/STATE/ZII	P CODE	FOSTER CHILD, AI	NT A NATURAL CHI DOPTED CHILD OR YES NO		ADOPTED CHIL	ELIGIBLE NATURAL ( LD OR CHILD IN SUI PONSIBLE FOR THIS	T FOR ADOPTI	ON, ARE YOU (OR YOUR
DEPENDENT'S SOCIAL SECURITY #	IPA NAME				HMO OB/GYN NAME (OPTIONA	L)				
DEPENDENT'S NAME	IPA#	,	DEPENDENT'S PCP NAME		HMO OB/GYN#	PCP#				NEW PATIENT?
SON DAUGHTER OTHER E	ELIGIBLE DEPENDENT									☐ YES ☐ NO
BIRTH DATE (MM/DD/YYYY)	HOME ADDRESS (IF DIFFERENT) S	TREET/CITY/STATE/ZII	P CODE	IS THIS DEPENDE	NT A NATURAL CHI	LD.	IF NOT YOUR E	ELIGIBLE NATURAL (	HILD. STEPCH	
							ADOPTED CHII		T FOR ADOPTI	ON, ARE YOU (OR YOUR
DEPENDENT'S SOCIAL SECURITY #	IPA NAME				HMO OB/GYN NAME (OPTIONA HMO OB/GYN#	L)				
SECTION 5 — DISABLED DEPENI	DENT				PLEASE CO	MPLETE IF	APPLICAB	BLE		
NAME OF DISABLED DEPENDENT			NATURE OF DISABILITY							
NAME OF DISABLED DEPENDENT			NATURE OF DISABILITY							
IF DISABLED CHILD IS OVER 1	THE DEPENDENT AGE LIMIT OF YOU	R EMPLOYER'S PLAN,	, PLEASE ATTACH A COMPLETED DISA	BLED DEPENDENT CE	ERTIFICATION AND	I THE DISABLED DEP	ENDENT PHYSIC	CIAN CERTIFICATION	DOCUMENT.	
SECTION 6 — OTHER COVERAGE	INFORMATION				PLEASE CO	MPLETE IF	APPLICAB	BLE		
COMPLETE THIS SECTION ONLY IF YOU OF BECOMES EFFECTIVE. <b>LIST NAMES OF I</b>			HEALTH AND/OR DENTAL C	OVERAGE THAT	WILL NOT BE	CANCELED WI	HEN THE CO	VERAGE UNDE	R THIS APP	PLICATION
GROUP COVERAGE INDIVIDUAL COVERAGE	NAME AND ADDRESS OF OTHER IN	NSURANCE CARRIER			EFFECTIVE DATE (	MM/DD/YYYY)		OF POLICY		A A DI OVEE (CDOLLCE
YES NO YES NO			BIRTH DATE (MM/DD/YYYY)					EMPLOYEE ON EMPLOYEE/CH ATIONSHIP TO APPLI	ILD(REN)	MPLOYEE/SPOUSE  FAMILY
TWINE OF FOLICITOLISEN			DIKTI DATE (WIWI/DD/TTT)		□М	ALE  FEM	A1 F	SELF SPOL		EPENDENT
EMPLOYER'S NAME	EMPLOYMENT	DATE (MM/DD/YYYY)	HEALTH GROUP #	HEAL'	TH ID #	DE	NTAL GROUP #		DENTAL ID #	#
SECTION 7 — MEDICARE COVER	AGE INFORMATION				PLEASE CO	MPLETE IF	APPLICAB	BLE		
NAME OF PERSON COVERED:	MEDICARE A (HOSPITAL) MEDICARE B (MEDICAL) E MEDICARE D (DRUG) EFFI MEDICARE D (DRUG) CAR	EFFECTIVE DATE: ECTIVE DATE:			END DATE: END DATE: END DATE:			MEDICARE HIC	# (FROM ME	DICARE CARD)
PLEASE INDICATE REASON FOR MEDICARE ELIGIBILITY:	, , , ,		ND-STAGE RENAL DISEASE DIS	SABILITY AND CURRE	NT RENAL DISEASE					
NAME OF PERSON COVERED:	MEDICARE A (HOSPITAL) I MEDICARE B (MEDICAL) E MEDICARE D (DRUG) EFFI MEDICARE D (DRUG) CAR	EFFECTIVE DATE: ECTIVE DATE:			END DATE: END DATE: END DATE:			MEDICARE HIC	# (FROM ME	DICARE CARD)
PLEASE INDICATE REASON FOR MEDICARE ELIGIBILITY:	☐ ENTITLED AGE ☐ ENTITLE	D DISABILITY 🔲 E	ND-STAGE RENAL DISEASE DIS	SABILITY AND CURRE	NT RENAL DISEASE			1		

LAST NAME		SOC. SEC. #		GROUP#	
SECTION 8 — DECLINATION	OF COVERAGE		PLEASE COMPLETE II	F YOU ARE DECLINING COVERAGE	
THIS IS TO CERTIFY THE AVAILABL	E COVERAGE HAS BEEN EXPLA ARILY ELECTED TO DECLINE T			Y FOR THE COVERAGE OFFERED TO ME AND MY ELIGIB OR COVERAGE AT A LATER DATE, I UNDERSTAND THERE M	
NAME	□ EMPLOYEE	REASON FOR DECLINING HEALTH: □ OTHER GRC□ OTHER INDIVIDUAL HEALTH COVERAGE – CARR□ I AM NOT ENROLLED IN ANY HEALTH INSURAN	IIER:	☐ MEDICARE ☐  ☐ OTHER (EXPLAIN)  AGE	MEDICAID
NAME		REASON FOR DECLINING DENTAL: ☐ OTHER GRC ☐ OTHER (EXPLAIN)		□ INDIVIDUAL DENTAL COVERAGE □ I AM NOT ENROLLED IN ANY DENTAL INSURANCE PLAN, BUT DO NOT WANT THI	IS COVERAGE
NAME		REASON FOR DECLINING: 🔲 OTHER GROUP HEAI 🗖 OTHER (EXPLAIN)		□ INDIVIDUAL HEALTH COVERAGE □ I AM NOT ENROLLED IN ANY HEALTH INSURANCE PLAN, BUT DO NOT WANT THI	IS COVERAGE
NAME		REASON FOR DECLINING: □ OTHER GROUP HEAI □ OTHER (EXPLAIN)		□ INDIVIDUAL HEALTH COVERAGE □ I AM NOT ENROLLED IN ANY HEALTH INSURANCE PLAN, BUT DO NOT WANT THI	IS COVERAGE
NAME	_	REASON FOR DECLINING: □ OTHER GROUP HEAI □ OTHER (EXPLAIN)		□ INDIVIDUAL HEALTH COVERAGE □ I AM NOT ENROLLED IN ANY HEALTH INSURANCE PLAN, BUT DO NOT WANT THI	IS COVERAGE
SECTION 9 — COVERAGE CON	NDITIONS				
administered by Blue Cross and Blu which I am eligible. I state that the i invalidate my coverage(s).	e Shield of Illinois or Dearborn L nformation given on this enrollm s for which I am eligible will be a ).	ife Insurance Company. On behalf of i ent application is true and correct. I u vailable to me. I understand that if thi	myself and any dependents list nderstand and agree that any i is enrollment application is acc	ed by my employer's plan, which is either underwritten or ed on this enrollment application, I apply for those coverage(: ntentional misrepresentation of a material fact made by me we epted, the coverage(s) will become effective in accordance with the coverage of the co	vill
, , ,		y future amendment. I also understan			
Any person who knowingly presents a civil fines and criminal penalties.	false or fraudulent claim for pay	ment of a loss or benefit or knowingly	presents false information in a	an application for insurance is guilty of a crime and may be su	bject to
APPLICANT'S SIGNATURE				DATE	

Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

Life, Disability, Critical Illness, Accident, and Vision products are issued by Dearborn Life Insurance Company, 701 E. 22nd St. Suite 300, Lombard, IL 60148. Blue Cross and Blue Shield of Illinois is the trade name of Dearborn Life Insurance Company, an independent licensee of the Blue Cross and Blue Shield Association. BLUE CROSS®, BLUE SHIELD® and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.

Medical, Pharmacy, and Dental products are offered by Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association.

#### Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator Phone: 855-664-7270 (voicemail)

300 E. Randolph St. TTY/TDD: 855-661-6965 35th Floor Fax: 855-661-6960

Chicago, Illinois 60601 Email: CivilRightsCoordinator@hcsc.net

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

 U.S. Dept. of Health & Human Services
 Phone:
 800-368-1019

 200 Independence Avenue SW
 TTY/TDD:
 800-537-7697

 Room 509F, HHH Building 1019
 Fax:
 855-661-6960

Washington, DC 20201 Complaint Portal: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Complaint Forms: http://www.hhs.gov/ocr/office/file/index.html

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

العربية	إن كان لديك أو أدى شخص تساعده استلة، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون
Arabic	ين على عليك و هذي منطق عداده المنته، هناوك الكوني المنتخطين على المنتخطة والمعطودات الطعرورية بمعك من دون لية تكلفة اللكمنات مع مترجم فوراي، اتصل على الرقم 6984-710-855.
繁體中文 Chinese	如果您, 或您正在協助的對象, 對此有疑問, 您有權利免費以您的母語獲得幫助和訊息。 洽詢一位翻譯員, 請撥電話 號碼 855-710-6984。
Français French	Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interpréte, appelez 855-710-6984.
Deutsch German	Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an.
Ελληνικά Greek	Εάν εσείς ή κόποιος που βοηθάτε έχετε ερωτήσεις, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες ατη γλώσσα σας χωρίς χρέωση. Γ α να μιλήσετε σε έναν διερμηνέα, καλέστε 855-710-8984.
ગુજરાતી Gujarati	જો ત્મને અથ્વા તમે મદદ કરી રહ્યા હોય એવી કોઈ બીજી વ્યક્તિને એસ.બી.એમ. કાયેક્રમ બાબતે પુશ્નો હોય, તો તમને વિના ખર્ચે. તમારી ભાષામાં મદદ અને માફિતી મેળવવાનો હક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કૉલ કરો.
हिंदी Hindi	यदि आपके. या आप जिसकी सहायता कर रहे हैं उसके, प्रश्न है, तो आपको अपनी भाषा में निःशल्क सहायता और जानकारी प्राप्त करने का अधिकार है। किसी अनुवादक से बात करने के लिए 855-710-6984 पर कॉल करें ।
Italiano Italian	Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare il numero 855-710-6984.
환국어 Korean	만약 귀히 또는 귀하기 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 동역사가 필요하시면 855-710-6984 로 전화하십시오.
Diné Navajo	T'áá ni, čí doodago ła'da biká anánílwo'igií, na'idíłkidgo, ts'ídá bee ná shóóti'j' t'áá níik'e níká a'doolwoł dóó bína'idiłkidígií bee nił h odoonih. Ata'dahalne'igii bich'j' hodiilnih kwe'é 855-710-6984.
Polski Polish	Jeśli Ty lub osoba, której pomagasz, macie jakiekolwiek pytania, macie prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z flumaczem, zadzwoń pod numer 855-710-6984.
Русский Russian	Если у вас или человека, которому вы гомогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке. Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984.
Español Spanish	Si usted o alguien a quien usted està ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984.
Tagalog Tagalog	Kung ikaw, o ang isang taong iyong tinutu ungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984.
اردو Urdu	اگر آپ کو، یا کسی ایسے فرد کو جس کی آپ مدد کر رہے ہیں، کوئی سوال درپیش سے کو، آپ کو اپنی رہان میں مقت مدد اور معٹومات خاصل کر نے کا حق ہے۔ متر جم سے بات کر نے کے لیے، 6984-710-855 پر کال کریں۔
Tiềng Việt Vietnamese	Nếu quý vị, hoặc người mà quý vị giúp đỡ, có câu hỏi, thì quý vị có quyền được giúp đỡ và nhận thông tin báng ngôn ngữ của mình miền phí. Đề nói chuyện với một thông dịch viên, gọi 855-710-6984.